

**STATE OF HAWAII
STATE PROCUREMENT OFFICE**

SPO Vendor List Contract No. 13-07
Replaces SPO VL Contract No. 08-10
Includes Change Nos. 1-6
Revised: 05/19/2014

**WSCA-NASPO
WIRELESS VOICE SERVICE, WIRELESS BROADBAND SERVICE, ACCESSORIES AND
EQUIPMENT - STATEWIDE**

(WSCA RFP No. 1907)
November 1, 2012 to October 31, 2016

INFORMATION ON WSCA-NASPO

The State of Hawaii is a member of the Western States Contracting Alliance (WSCA) - National Association of State Procurement Officials (NASPO). WSCA-NASPO is a cooperative group-contracting consortium for state government departments, institutions of higher education, agencies and political subdivisions (e.g. colleges, school districts, counties, cities, etc.) for the 50 states, the District of Columbia and the organized US territories. WSCA-NASPO seeks to achieve price discounts by combining the requirements of multi-state governmental agencies, and cost-effective and efficient acquisition of quality products and services.

The State of Nevada is the current lead agency and contract administrator for the WSCA Wireless Voice Service, Wireless Broadband Service, Accessories and Equipment contract. A request for competitive sealed proposals was issued by the State of Nevada on behalf of WSCA and contracts were awarded to six (6) qualified Contractors. The State of Hawaii has signed a Participating Addendum with six (6) Contractors.

The Wireless Voice Service, Wireless Broadband Service, Accessories and Equipment contract includes but is not limited to: wireless transmission of voice, data and/or video content; optional messaging, two-way radio, wireless internet access or other related communications; and/or wireless data transmission services. Wireless communication equipment, accessories, and devices are included, as well as the related maintenance and support services. Accessories include but is not limited to: cell phone: antennas, signal boosters, batteries, charges, hands-free [excluding Bluetooth], phone cases and covers, data cables, memory, replacements parts, keyboards, Bluetooth headsets and car kits, and ADA/Assistive cell phone devices and accessories.

For additional information on this contract, visit the WSCA-NASPO website at www.aboutwsca.org.



PARTICIPATING JURISDICTIONS listed below have signed a memorandum of agreement with the SPO and are authorized to utilize this vendor list contract:

- Executive Departments/Agencies
- Department of Education (DOE) (Excludes Charter Schools)
- Hawaii Health Systems Corporation (HHSC)
- Office of Hawaiian Affairs (OHA)
- University of Hawaii (UH)
- House of Representatives (House)
- Senate
- Judiciary
- City & County of Honolulu (C&C of Honolulu)
- Honolulu City Council
- Honolulu Board of Water Supply
- Honolulu Authority for Rapid Transportation (HART)
- County of Hawaii
- Hawaii County Council
- County of Hawaii-Department of Water Supply
- County of Maui
- Maui County Council
- County of Maui-Department of Water Supply
- County of Kauai
- Kauai County Council
- County of Kauai-Department of Water

The participating jurisdictions are not required but may purchase from this vendor list contract, and request for exception from the contract is not required. Participating jurisdictions are allowed to purchase from other contractors; however, HRS chapter 103D and the procurement rules apply to purchases by using the applicable method of procurement and its procedures, such as small purchases or competitive sealed bidding. The decision to use this contract or to solicit pricing from other sources is at the discretion of the participating jurisdiction.

POINTS OF CONTACT. Questions regarding the products, ordering, pricing and status should be directed to the contractor(s).

Procurement questions or concerns may be directed as follows:

Jurisdiction	Name	Phone	FAX	E-mail
Executive	Wendy Ebisui	586-0563	586-0570	wendy.mo.ebisui@hawaii.gov
DOE (Excludes Charter Schools)	Procurement Staff	675-0130	675-0133	DOEProcure@notes.k12.hi.us
HHSC	Joe Evanoff	733-4168	733-4460	jevanoff@hhsc.org
OHA	Phyllis Ono-Evangelista	594-1833	594-1865	phylliso@oha.org
UH	Matthew Chow (Primary) Karlee Hisashima	956-2765 956-8687	956-2096 956-2093	chowmatt@hawaii.edu karlee@hawaii.edu
House	Brian Takeshita	586-6423	586-6401	takeshita@capitol.hawaii.gov
Senate	Carol Taniguchi	586-6720	586-6719	c.taniguchi@capitol.hawaii.gov
Judiciary	Newton Sakamoto	538-5805	538-5802	newton.t.sakamoto@courts.state.hi.us
C&C of Honolulu	Procurement Specialist	768-5535	768-3299	bfspurchasing@honolulu.gov

Honolulu City Council	Clayton Wong	768-5084	768-5011	cwong@honolulu.gov
Honolulu Board of Water Supply	Vicki Kitajima	748-5151	550-9193	vkitajima@hbws.org
HART	Paula Youngling	768-6241	587-6080	pyoungling@honolulu.gov
County of Hawaii	Jeffrey Dansdill	961-8440	961-8248	jdansdill@co.hawaii.hi.us
Hawaii County Council	Jeffrey Dansdill	961-8440	961-8248	jdansdill@co.hawaii.hi.us
County of Hawaii-Department of Water Supply	Ka'iulani Matsumoto	961-8050 x224	961-8657	kmatsumoto@hawaiidws.org
County of Maui	Greg King	249-2403 x30	249-0839	greg.king@co.maui.hi.us
Maui County Council	Ross Izumigawa	270-7661	270-7686	ross.izumigawa@mauicounty.us
County of Maui-Department of Water Supply	Kenneth L. Bissen Holly Perdido	270-7684 270-7684	270-7136 270-7136	ken.bissen@co.maui.hi.us holly.perdido@co.maui.hi.us
County of Kauai	Florence Kakuda	241-4294	241-6297	fkakuda@kauai.gov
Kauai County Council	Lisa Ishibashi Scott Sato	241-4820 241-4810	241-6349 241-6349	lishibashi@kauai.gov ssato@kauai.gov
County of Kauai-Department of Water	Fay Tateishi	245-5423	245-5813	ftateishi@kauaiwater.org

USE OF THIS VENDOR LIST CONTRACT BY NONPROFIT ORGANIZATIONS. Pursuant to HRS §103D-804, nonprofit organizations with current purchase of service contracts (HRS Chapter 103F) have been invited to participate in the SPO vendor list contracts.

A listing of these nonprofit organizations is available on the SPO website: <http://spo.hawaii.gov>. Click on "For Vendors" > "Non-Profits" > "Cooperative Purchasing Program" > "View the list of qualifying nonprofits eligible to participate in cooperative purchasing."

If interested, these nonprofits will contact the vendor to obtain concurrence on their participation.

If a nonprofit wishes to purchase from a SPO vendor list contract, the nonprofit must obtain approval from each vendor, i.e., participation must be mutually agreed upon. A vendor may choose to deny participation by a nonprofit. Provided, however, if a nonprofit and vendor mutually agree to this arrangement, it is understood that the nonprofit will retain its right to purchase from other than a SPO vendor list contract vendor.

VENDORS. The following contractors, listed alphabetically, are authorized to provide Wireless Voice Service, Wireless Broadband Service, Accessories and Equipment. They have signed a Master Agreement with the State of Nevada and a Participating Addendum with the Hawaii State Procurement Office.

Contractor(s)

AT&T Mobility National Accounts LLC

DiscountCell, Inc.

Sprint Solutions, Inc. on behalf of: Sprintcom, Inc. dba Sprint

TESSCO Incorporated

T-Mobile USA, Inc.

Cellco Partnership dba Verizon Wireless

VENDOR COMPLIANCE. Prior to awarding a contract, the SPO verified compliance of the contractor(s) with all laws governing entities doing business in the State pursuant to HRS §103D-310(c), and SPO will monitor compliance throughout the term of the contract via *Hawaii Compliance Express (HCE)*. Therefore, purchasing agencies are not required to verify vendor compliance.

PURCHASING CARD (pCard). The State of Hawaii Purchasing Card (pCard) is required to be used by the Executive Departments/Agencies, excluding DOE, HHSC, OHA and UH for orders totaling less than \$2,500. For purchases \$2,500 or more, agencies may use the pCard, subject to its credit limit, or issue a purchase order.

PURCHASE ORDERS may be issued for purchases \$2500 or more; and for vendors who either do not accept the pCard, set minimum order requirements before accepting the pCard for payment, or charge its customers a transaction fee for the usage.

SPO VL CONTRACT NO. 13-07 AND MASTER AGREEMENT NO. 1907 shall be typed on purchase orders issued against this vendor list contract. For pCard purchases, the SPO VL Contract No. 13-07 and Master Agreement No. 1907 shall be notated on the appropriate transaction document.

PAYMENTS are to be made to the Contractor(s) remittance address. HRS §103-10 provides that the State shall have thirty (30) days after receipt of invoice or satisfactory completion of contract to make payment. Payments may also be made via pCard.

VENDOR CODES for annotation on purchase orders are obtainable from the "Alphabetical Vendor Edit Table Report" available at your department's fiscal office. Agencies are cautioned that the remittance address on an invoice may be different from the address of the vendor code annotated on the purchase order.

VENDOR AND PRODUCT EVALUATION form SPO-012, for the purpose of addressing concerns on this vendor list contract, is available to the agencies at the SPO website: <http://spo.hawaii.gov>. Click on *Forms* on the home page.

VENDOR LIST CONTRACT AVAILABLE ON THE INTERNET at the SPO website:
<http://spo.hawaii.gov>. Click on *Price & Vendor List Contracts* on the home page.

HOW TO USE THIS VENDOR LIST CONTRACT:

APPROVALS. User shall obtain all necessary approvals prior to acquisition. This includes being in accordance with Department of Budget and Finance 8/31/94 memo on "*Delegation of Approval Authority for Cellular Telephones and Paging Equipment and Services to State Executive Branch,*" which states approval for cellular equipment and services has been delegated to each department head. All other agencies and jurisdictions shall be in compliance with its applicable administrative requirements for acquisition of wireless communication equipment and services.

ORDERS. All orders shall be placed through the contact persons listed on this vendor list contract. Store branches or kiosks do not accept WSCA orders.

COMPETITIVE QUOTES. Multiple quotes are not required but are strongly recommended for evaluation and use in determining "best value." When soliciting for a quote, identify the WSCA contract and your department/agency with the State of Hawaii.

ADDITIONAL VENDOR FORMS. Some vendors may require using agencies to complete forms to input agency into their system.

WHAT'S INCLUDED IN THIS CONTRACT:

VOICE SERVICES AND SUPPORT – Wireless voice services that can include but is not limited to (depending on the plan chosen): voicemail, call forwarding, call waiting, caller ID, detailed billing, in-plan minutes, and three-way calling.

Additional services include: per line caller ID blocking, upgrades or downgrades to service plans as needed, cancellation of service without early termination fees, and Local Number Portability (ability to switch local or wireless carriers and still retain the same phone number). Contact Contractor(s) for additional information on these services.

BROADBAND SERVICES AND SUPPORT – Wireless broadband services includes data for smartphones, mobile hotspot devices, connection cards, and their corresponding plans.

ACCESSORIES, EQUIPMENT AND DEVICES – Includes but is not limited to all equipment or devices necessary to utilize wireless services (e.g. Devices, Blue Tooth, Memory Cards, Chargers, Batteries, Battery Doors, Cases, Holsters, Pouches, Hands Free (wired headsets), Data Cables, Covers, Silicone Skins, Stylus, LCD Protectors, Antennas, Phone Holders, Phone Straps, Car Kits, and Face Places).

OTHER INFORMATION:

TAXES. Prices are exclusive of State and Federal excise taxes.

DELIVERY. Prices for all items are F.O.B destination with all transportation and handling charges paid by the Contractor, unless otherwise specified. Responsibility and liability for loss or damage shall remain with the Contractor until final inspection and acceptance (or for TESSCO, delivery), when responsibility shall pass to the Buyer except as to latent defects, fraud and Contractor's warranty obligations. Vendors may have a minimum shipment amount

WSCA Wireless Voice Service, Wireless
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11/01/12 to 10/31/16

where any order for less than the minimum shipment amount will be shipped with the freight prepaid and added as a separate item on the invoice. Any portion of an order that is back-ordered shall be shipped without transportation charge.

HAZARDOUS CHEMICAL INFORMATION. The Contractor will provide one set of the appropriate material safety data sheet(s) and container label(s) upon delivery of a hazardous material to any Buyer.

INSPECTIONS. Goods furnished under this contract shall be subject to inspection and test by the Buyer at times and places determined by the Buyer. If the Buyer finds goods furnished to be incomplete or not in compliance with bid specifications, the Buyer may reject the goods and require Contractor to either correct them without charge or deliver them at a reduced price which is equitable under the circumstances. If Contractor is unable or refuses to correct such goods within a time deemed reasonable by the Buyer, the Buyer may cancel the order in whole or in part. Contact Contractor(s) for additional information regarding return policy.

WARRANTY. Contractor warrants that all services, deliverables, and/or work product under this contract shall be completed in a workmanlike manner consistent with standards in the trade, profession, or industry; and shall be fit for ordinary use, of good quality, with no material defects. Contractor shall enclose all warranty information with all equipment at the time of delivery/shipment and provide additional warranty information as requested. Contact Contractor(s) for additional information regarding manufacturer warranty and additional warranty information.

AT&T Mobility National Accounts LLC

dba AT&T Mobility

WEBSITE:

<http://wireless.att.com/business>

Login: WSCA3
Pass: Contract3

LOCAL BUSINESS ADDRESSES:

500 Ala Moana Blvd
One Waterfront Plaza, 2nd Floor
Honolulu, HI 96813

500 Kahelu Ave.
Mililani, HI 96789

REMITTANCE ADDRESS: (Reference Invoice)

AT&T Mobility
P.O. Box 6463
Carol Stream, IL 60197

SEND PURCHASE ORDERS TO:

Preferred Methods:

Email PO to: liz.gregg@att.com
Fax PO to: 1-866-488-3894

AT&T Mobility
Attn: Liz Gregg
500 Ala Moana Blvd
One Waterfront Plaza, 2nd Floor
Honolulu, HI 96813

CONTACT INFORMATION:

Contact: Liz Gregg
Email: liz.Gregg@att.com

Phone: (808) 627-8634
Mobile: (808) 936-2001
Fax: (866) 488-3894

OTHER:

Use WSCA contract number: S1907

DiscountCell, Inc.

CELL PHONE & TABLET ACCESSORIES ONLY

WEBSITE:

<http://www.discountcell.com/wsca>

Company Code: WSCA

Choose State & Type of Purchase

BUSINESS AND REMITTANCE ADDRESS:

DiscountCell, Inc.
350 West 500 South
Provo, UT 84601

CONTACT INFORMATION – ORDERING/PURCHASING:

Contact: Janiel Jones

Phone: (801) 235-9809

Email: corp@discountcell.com

Fax: (801) 705-0324

OTHER:

- No minimum order surcharges.
- Free freight on economy shipping.

TESSCO Incorporated

CELL PHONE & TABLET ACCESSORIES ONLY

WEBSITE:

<http://www.tessco.com/go/wsca>

BUSINESS ADDRESS:

11126 McCormick Road
Hunt Valley, MD 21031

REMITTANCE ADDRESS: (Reference Invoice)

PO Box 102885
Atlanta, GA 30368-2885

SEND PURCHASE ORDERS TO:

Preferred method

Email PO to: wsca@tessco.com

TESSCO
11126 McCormick Road
Hunt Valley, MD 21031

CONTACT INFORMATION:

Contact: John Hunt

Email: huntj@tessco.com

Phone: (775) 689-5543

Fax: (775) 689-5557

Contact: Customer Service/Order Placement

Email: wsca@tessco.com

Phone: (800) 316-2830

Fax: (410) 527-0005

OTHER:

- Contact John Hunt or Customer Service/Order Placement to place an order.
- Orders under \$50.00 are subject to a \$4.95 surcharge.
- Delivery Expectation: 7-10 business days for all stocked items.
- Delivery: all parcel orders (0-70 lbs) shipping to Hawaii are subject to a surcharge of \$25.00 or the actual standard shipping charge, whichever is lower. This surcharge applies regardless of order size.

T-Mobile USA, Inc.

WEBSITE:

<http://www.costore.com/w sca>

BUSINESS ADDRESS:

3375 Koapaka Street, Suite G300
Honolulu, HI 96813-1869

REMITTANCE ADDRESS: (Reference Invoice)

T-Mobile
PO Box 742596
Cincinnati, OH 45274-2596

T-Mobile
PO Box 51843
Los Angeles, CA 90051-6143

Payment by Phone: 1-800-375-1126

SEND PURCHASE ORDERS TO:

T-Mobile
Attn: Michael Yee
3375 Koapaka Street, Suite G300
Honolulu, HI 96819-1869
Michael.yee3@t-mobile.com

CONTACT INFORMATION:

NEW SERVICE OR ACCOUNT QUESTIONS:

Contact: Michael Yee, Government Acct Mgr *Phone:* (808) 203-7217
Email: Michael.yee3@t-mobile.com

EXISTING ACCOUNT OR BILLING QUESTIONS:

Contact: Business Care *Phone:* 1 (800) 375-1126

ESCALATION:

Contact: Tom Weaver *Phone:* (310) 994-4088
Email: Tom.Weaver@t-mobile.com

Cellco Partnership dba Verizon Wireless

WEBSITE:

WSCA 23% Discount Site

LOCAL BUSINESS ADDRESS:

3375 Koapaka St., Suite B220
Honolulu, HI 96819

REMITTANCE ADDRESS: (Reference Invoice)

P.O. Box 660108
Dallas, TX 75266-0108

SEND PURCHASE ORDERS TO:

Steven Schutte
3375 Koapaka St., B220
Honolulu, HI 96819

CONTACT INFORMATION

<i>Contact:</i>	Steven Schutte	<i>Phone:</i>	(808) 927-7377
<i>Title:</i>	Government Account Executive	<i>Fax:</i>	(808) 837-8881
<i>Email:</i>	<u>steven.schutte@verizonwireless.com</u>		